

Privacy Policy | Pollock Platform

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Introduction

Welcome to Pollock! Protecting your privacy and personal data is not just a legal duty for us but a crucial part of your trust in our services. This Privacy Policy is crafted following the General Data Protection Regulation (GDPR), Portuguese data protection laws, and our internal data governance standards. Here, we outline how we handle your personal information from the moment you interact with our services to the ultimate deletion of that data.

Use of Our Website and Services

Accessing the Pollock website does not require personal data disclosure. However, to utilize specific services offered through our website, processing of personal data may become essential. We only process personal data when necessary and with a lawful basis, often obtaining explicit consent from you, the data subject. Consent to process your personal data is obtained through clear, affirmative actions such as ticking a checkbox on our website. It is your right to withdraw your consent at any time. To withdraw consent, you may contact us or adjust your user settings on our website (if applicable).

Personal Data Processing

The personal data we may process includes, but is not limited to, names, addresses, email addresses, telephone numbers and other personal information. All processing activities are conducted in compliance with the GDPR and any applicable Portuguese data protection legislation. This policy aims to inform you about the types, scope, and purpose of the personal data we process and to acquaint you with your rights. Pollock has implemented comprehensive technical and organizational measures to ensure the highest level of personal data protection.

Definitions

Personal Data: Refers to any information that can identify you, either directly or indirectly. Examples include your name, email address, or even an online identifier like an IP address.

Data Subject: Any individual whose personal data is processed by us. This includes visitors to our website as well as users who register for our services.

Processing: Any operation performed on personal data, whether automated or manual, such as collecting, recording, organizing, storing, adapting, retrieving, or destroying the data.

Controller: The controller is the person, public authority, agency, or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data. The controller has the primary responsibility for complying with data protection laws and must ensure that personal data is processed lawfully, fairly, and transparently.

Processor: A processor is a third party that processes personal data on behalf of the controller. Processors are typically vendors or service providers that handle personal data under the instructions of the controller. While processors have direct obligations under data protection laws, the controller is ultimately responsible for ensuring that the processor adheres to those laws.

Consent: Consent is a clear, affirmative action signifying a data subject's agreement to the processing of their personal data. For consent to be valid, it must be freely given, specific, informed, and unambiguous. This means the data subject must be fully informed about the processing activities their data will be subject to, and they must have a real choice in giving their consent. Consent can be withdrawn by the data subject at any time.

Data Controller Information

Pollock, based in Portugal, is the controller responsible for your personal data. Our contact details are provided for any inquiries or requests regarding your data.

User Data Upload Responsibility

The User acknowledges and agrees that they are solely responsible for ensuring they have the necessary rights and permissions to upload documents to the Service. The User must avoid uploading personal or sensitive data unless absolutely necessary and legally permissible. The User must comply with all applicable data protection laws in relation to the content they upload.

Limitation of Liability for User Content

The Service does not accept liability for any personal data or other sensitive information contained within documents uploaded by Users. The Service does not actively monitor uploaded content but reserves the right to remove content that is deemed illegal, infringes on third party rights, or violates our Terms of Service upon discovery or notification.

Data Protection and Security Measures

The Service implements robust security measures including data encryption and secure access protocols to protect the data hosted on our platform. Despite our efforts, we must note that no internet transmission is completely secure. Despite these measures, the security of data transmitted over the internet cannot be guaranteed. Users acknowledge that they upload documents at their own risk.

Data Access and Disclosure

The Service may access or disclose personal data and information contained within uploaded documents if required by law or if such access or disclosure is necessary to comply with legal processes or government requests, enforce the Terms, or protect the rights, property, or safety of the Service, its users, and the public.

Compliance with Privacy Laws

The Service complies with applicable privacy laws including, but not limited to, the General Data Protection Regulation (GDPR) for users in the European Union. Users are responsible for ensuring their use of the Service complies with all relevant laws and regulations concerning data privacy.

User Rights and Data Management

Users have the right to access, correct, delete, or transfer their uploaded documents under applicable data protection laws. Requests to exercise these rights can be made directly through the user's account interface or by contacting our Data Protection Officer.

Retention and Deletion of Data

Documents uploaded to the Service are retained for a period necessary to fulfill the purposes outlined in these Terms, unless a longer retention period is required or permitted by law. Upon expiration of the retention period, documents are securely deleted from our servers and backups in accordance with our data deletion procedures.

Data Protection Officer

Pollock is the entity responsible for managing your personal data. Should you have any questions, requests, or concerns regarding your data, please reach out to us via email: dpo@pollocklabs.com

Acceptance of Privacy Policy

By accessing or using the Service, you acknowledge that you have read, understood, and agree to be bound by our Privacy Policy. If you do not agree with the terms of this Privacy Policy, you should not access or use the Service. Continuing to use the Service following the posting of changes to the Privacy Policy constitutes your acceptance of those changes. We encourage you to review this policy periodically for any updates or changes.